



Updates from HDI Corporate

March 2017



The Most Passionate Community in Tech Support

Hot content. Cutting edge research. Event and training discounts.

A photograph of a man with glasses and a headset, looking directly at the camera. Overlaid on the left side of the image is a yellow circle containing the text: "Yes! I want to become an HDI Member Today!". At the bottom of the image is an orange banner with the text: "Join today for only \$295."/>

Yes!
I want to become
an HDI Member
Today!

Join today for only \$295.

“I have become part of something that is closer than a community, I have become part of a family.”
— *Dewayne Dillard, Sr. Help Desk Technician, Wexner Medical Center at The Ohio State University*

“HDI cares about and celebrates the success of every member of our community. Together we are stronger.” — *Yvonne Harrison, Director Consulting Services, CGI*



HDI Members: Now More Connected Than Ever

Connect and collaborate with professionals who share your goals and challenges

Gain exclusive access to the best industry resources—hand-picked by experts and practitioners

Only at HDIConnect!
Connect.ThinkHDI.com

Communities - Events - Research + Resources - Participate -

Connect

HDI is your support network. Industry-leading events and collaboration opportunities include everything from large-scale international conferences to local meet-ups, field-specific Forum gatherings, and more.

Learn

HDI is your knowledge source. If it's trending in tech support, we're on it. Get practical and useful news, research, and information from practitioners and experts in the industry that can't be found anywhere else.

Succeed

HDI is your empowering force. Remain marketable and relevant through professional development and training, certification programs, assessment services, and recognized industry awards.

[JOIN HDI TO CONNECT](#)

HDI members, [sign in to connect!](#)

What's Hot at HDI

HDI Training Experience | March 20-24, 2017 | Phoenix, AZ.

A tech support training experience unlike any other, with savings of up to \$700! Learn more at ThinkHDI.com/HDITrainingExperience.

- HDI members automatically save \$100.
- Save \$200 when you register during early bird pricing.
- Bundle and save \$200 when you combine courses
- Save \$200/person if you send 3+ people from your organization.
- **Every registrant who uses your Local Chapter code, gets \$50!**

Join us at...

HDI[®] 2017

CONFERENCE & EXPO

May 9-12, 2017

Gaylord National Harbor • Washington, D.C.

*Register by March 17
for Early Bird Savings!*

+

*Become an HDI Member
for an extra \$200 Off*
HDIConference.com

CONNECTING
THE
WORLD
OF TECHNICAL
SUPPORT

HDI[®]



Regina

Central Region – Analyst/Desktop Awards



- **AoY** - Paulla Goines from Corptax (DFW Chapter)
- **DSToY** - Abbey Wilson from the Texas Wesleyan University (DFW Chapter)

Jeff Mowatt – Becoming a Trusted Advisor – Tuesday March 21

Location: Best Western Seven Oaks Hotel - 777 Albert Street

Seminar times:

- **Morning session:** Check-in: 8:30am-9:00. Program starts: 9:00am-12:00 Noon
- OR
- **Afternoon session:** Check-in: 1:00pm-1:30pm. Program starts: 1:30pm-4:30pm

Registration:

- Advance rate (2 weeks left to take advantage) - \$167
- Standard (at the door or up to 6 days prior to seminar date) - \$247

Register online: <http://www.jeffmowatt.com/attend-jeffs-live-events/becoming-a-trusted-advisor/register/>

Parking Passes

- Parking passes for the parkade are located at the sign in table, please help yourself