

Are you being challenged to “do more with less” - to “cut costs” - to “reorganize to improve efficiencies”? Are you looking for ideas?

Understanding industry standards in an interactive learning environment will get you those ideas and ease the stress of coming up with an approach to challenging times. The experienced Instructors at RADAR are pleased to offer HDI Individual Certification and RADAR training in Regina once again.

Please follow this link for pricing and registration details:

<http://www.radarinteractive.com/Documents/RADAR%20Registration%20Form.pdf>

Here are the courses offered in Regina for May 2010

## HDI Certification Training



HDI Support Center Manager (SCM) May, 17 – 19, 2010 - \$1,895.00 (Includes the RADAR Managers Tool Kit)

For detailed course information go to:

<http://www.radarinteractive.com/Training/SCM%20Course%20Page.html>



HDI Support Center Team Lead (SCTL) May 3 - 4, 2010 - \$1,595.00

For detailed course information go to:

<http://www.radarinteractive.com/Training/SCTL%20Course%20Page.html>



HDI Support Center Analyst (SCA) May 5 - 6, 2010 - \$1,395.00

For detailed course information go to:

<http://www.radarinteractive.com/Training/SCA%20Course%20Page.html>

## RADAR Solutions Group Training



### Quality Troubleshooting Techniques

Quality Troubleshooting Techniques – May 7, 2010 - \$495.00

**Learn a process approach to solving problems**

For detailed course information go to:

<http://www.radarinteractive.com/Training/QTT%20Training%20Page.html>



### Quality Customer Support

Quality Customer Support – This course can be scheduled on demand. - \$495.00

For detailed course information go to:

<http://www.radarinteractive.com/Training/QCS%20Training%20Page.html>

If you have any questions, please contact me.

Regards's

Ray Marchand



**RADAR Solutions Group Inc.**

"Creating customer care experts"

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